

# The Villages®

**How to order supplies for The Villages  
Neighborhood AED Groups using the  
improved AED Brands website.**



# Reminder: Who to contact for what?



- Supplies only.
- Replacing **used or expired** batteries and pads.
- Website or toll free number.



- Warranty items only.
- Replacing batteries and pads that are **still under warranty**.
- Call Technical Support.
- 800-348-9011
- [techsupport@ZOLL.com](mailto:techsupport@ZOLL.com)

# 2 Ways To Order Supplies

- Using the new and improved website.
- Calling the toll free number.

# AED Brands Website

- Log onto the website page specifically for The Villages.
- [Click here for AED Brands](#)
- User Name: thevillages
- Password: aed32163
- This is a unique and secure User Name & Password for our group.

# It will bring you to the Log-in page

- Enter Name and Password.
- It will be a good idea to save this page as a Favorite on your computer.
- Click *Sign In*.



The screenshot shows the login page for AED Brands. At the top left is the AED Brands logo, which consists of a red heart with a white lightning bolt inside, followed by the text "AED brands®". To the right of the logo, there is contact information: "Questions? Contact Austin Hildebrandt", the phone number "813-815-6652", and the email address "ahildebrandt@aedbrands.com". Below this information is a horizontal line. In the center of the page is the "The Villages®" logo in a green, stylized font. Below the logo are two input fields: "User Name:" with the text "thevillages" and "Password:" with a masked password ".....". A yellow arrow points to the "Sign In" button located below the password field. At the bottom of the page, there is a footer with the text "Customer Service (800) 580-1375", a navigation menu with links for "Home | AED Laws | About Us | Contact Us | Site Map", and a copyright notice "Copyright 2019 © AED Brands. All Rights Reserved. [Terms & Conditions](#) [Privacy Policy](#)". To the right of the footer are social media icons for Facebook, LinkedIn, RSS, and YouTube.

# It will direct you to our page

- To order, just click on the picture of your AED.



 **AED brands**<sup>®</sup>







Questions? Contact Austin Hildebrandt  
**813-815-6652**  
ahildebrandt@aedbrands.com

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## The Villages<sup>®</sup>

Order AED Accessories for The Villages


Please choose the AED model to place an order for accessories:

 ZOLL AED Plus	 Cardiac Science G5	 Cardiac Science G3
 Phillips FRx	 HeartSine 350	 Lifepak CR Plus

Customer Service (800) 580-1375  
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- Add the quantity of the **Merchandise**.
- Add **Billing and Shipping** info.
- Click **Submit Order**.
- You're done!



Questions? Contact Austin Hildebrandt  
**813-815-6652**  
[ahildebrandt@aedbrands.com](mailto:ahildebrandt@aedbrands.com)





# The Villages®

ZOLL AED Plus Order Form  
 Please fill out the order details below:



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### Ordering Information

Item No.	Description	Qty	Unit Price	Total
 8000-0800-01	ZOLL AED Plus Adult CPR-D Pads	<input type="text" value="0"/>	\$145.00	\$0.00
 8000-0807-01	ZOLL AED Plus Replacement Batteries	<input type="text" value="0"/>	\$29.50	\$0.00
 AS 3204	V-Shaped AED Wall Sign	<input type="text" value="0"/>	\$15.00	\$0.00
 Program Management	AED Supply Expiration Tracking/Alerts	<input type="text" value="0"/>	\$19	\$0.00

Subtotal: \$0.00  
 7% Tax: \$0.00  
 Shipping: \$15.00  
 Grand total: \$0.00

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### Billing Information

AED Program Name:

Billing Contact:

Address:

Address Line 2:

City:

State:

Zip Code:

Phone:

Email Address:

### Shipping Information

Copy Billing info to Shipping

Shipping Name:

Shipping Contact:

Address:

Address Line 2:

City:

State:

Zip Code:

Phone:

Email Address:

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Any notes or comments regarding this order:

Submit Order

# Telephone Orders

- Call the AED Brands toll free number 800-580-1375.
- Make sure you advise Customer Service you are from The Villages AED Program. This ensures you receive the **discounted** rate.
- Place your order.



# Questions

- If you have any questions please contact Bob Sjogren at The Villages Public Safety Department.
- 352-674-2934
- [Robert.sjogren@districtgov.org](mailto:Robert.sjogren@districtgov.org)

